

**Amber M. Hancock**  
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**Education:**

University of Missouri-Kansas City  
Fall 2020- Present  
Master of Social Worker  
Graduation: May 13, 2023

University of Missouri- Kansas City  
Fall 2011-December 2012  
Bachelor of Arts in Psychology  
Degree Received 12/13/2012

**Experience**

**University Academy | August 2022- Present**

**INTERN**

It is my responsibility to work with students through interventions such as individual therapy, behavior management, peer mediation, conflict resolution, social emotion training (SEL), bullying crisis intervention, and providing resources to local families.

**Avenue of Life | August 2021—May 2022**

**INTERN**

Responsibilities included case management of homeless lesbian, gay, bisexual, transgender, queer, intersex (LGBTQI+) youth and young adults aged 16-24. I work with the residence to help them obtain, bank accounts, resolve evictions and passed due bills and get them connected to services to help them move towards independent.

**Sun Life Finical | November 2016- Present**

**CLAIMS SPECIALIST III**

Responsibilities include processing, managing, paying and/or denying six to seven short term disability claims daily. IN my role I must review claims based on requirements from the company's policy as well as following up with clients on their medical care to determine if they continue to remain disabled occurred to the policy's definition.

**Children's Division | December 2014- November 2016**

**ALTERNATIVE CARE WORKER**

Responsibilities included protecting vulnerable children and support families in need of assistance by providing service that helps them solve and cope with problems they deal with in their everyday lives. As an Alternative Care Worker, I had a case load of 20 families in which I meet at least once a month but reunify children with their families within two years or find them permit placement if reunification was not achievable.